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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit:

2161

In re application of

Smith et al.

COMMUNICATING WITH SERVICE

METHODS AND SYSTEMS FOR

TECHNICIANS IN A TELECOMMUNICATIONS

PECENTED PORTS

SYSTEM

Serial No.:

10/074,325

Filing Date: February 12, 2002

SUPPLEMENTAL INFORMATION DISCLOSURE S

June 4, 2003

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Commissioner:

Applicants, in accordance with the duty of disclosure pursuant to 37 C.F.R. § 1.56, hereby advise the United States Patent and Trademark Office of the references listed on the accompanying form PTO/SB/08A Information Disclosure Statement by Applicant (Substitute for Form-1449A/PTO). Copies of the references cited therein are enclosed.

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Applicants note that although the cited references may be relevant to the examination of the above-referenced application, under 37 C.F.R. § 1.97(h), the filing of this *Information Disclosure Statement by Applicant* "shall not be construed to be an admission that the information cited in the statement is, or is considered to be, material to patentability as defined in § 1.56(b)."

While applicants believe that payment of a fee is not necessary in connection with this submission, authorization is given to charge Deposit Account No. 11-1110, should a fee be deemed necessary.

Respectfully submitted,

Michael D. Lazzara Registration No. 41,142

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PTO/SB/08A (10-01)

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February 12, 2002

Smith Complete if Known Substitute for form 1449A/PTO **Application Number** Filing Date INFORMATION DISCLOSURE **First Named Inventor** STATEMENT BY APPLICANT Art Unit **Examiner Name** (use as many sheets as necessary) Attorney Docket Number

		U.	S. PATENT DO	CUMENTS	
Examiner Initials*	Cite No.1	Document Number Number - Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevan Figures Appear
		5,881,131	03-09-1999	Farris et al.	
		5,920,846	07-06-1999	Storch et al.	
		6,430,562 B1	08-06-2002	Kardos et al.	

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No.1	Foreign Patent Document		Name of Datastas	Pages, Columns, Lines,		
		Country Code ³ -Number ⁴ -Kind Code ⁵ (<i>if known</i>)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Where Relevant Passages or Relevant Figures Appear		
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